

### IMPOSTER SCAMS

Do you have a cell phone? What about a landline? Are you on social media? Do you receive mail? If so, you've probably experienced a scam. Imposter scams are when a scammer pretends to be someone of authority or from a legitimate organization. They sometimes even spoof the call, which means they can have the caller ID show up as "Medicare" or "IRS" to look legitimate. If you receive a call from a number not in your contact list, do not answer. It could be a scammer impersonating any number of organizations.

#### What you need to know about imposter scams!

##### Medicare

- Medicare will not call you to verify your information, or to ask if you received your new Medicare card.
- DO NOT share your Medicare Number.
- DO NOT share personal medical information.
- DO NOT share your personal doctors name or their contact information.

##### Government

- Government agencies will not call you out of the blue, including the IRS and the Social Security Administration.
- DO NOT share any of your personal information.
- DO NOT share your Social Security Number.

##### Grandparent

- Never send money to people you do not know.
- Never send gift cards or another odd payment method.
- Immediately check with loved ones even if they tell you not to contact anyone.
- Artificial Intelligence (AI) can clone voices, know who you are talking to.

If you are contacted by a Medicare imposter, report it!  
Contact the Wisconsin Senior Medicare Patrol at 888-818-2611